

Over 18,000 entrepreneurs spoke up!

The survey sample included entrepreneurs from every state and the District of Columbia, encompassing a broad range of industries at every stage of business ownership.

Business Life Stage	# of Respondents	Percentage of Total
Pre-start	7614	41.2
Start-up (first year)	5138	27.8
Existing	5712	30.9

PRE-STARTS: Looking for Answers

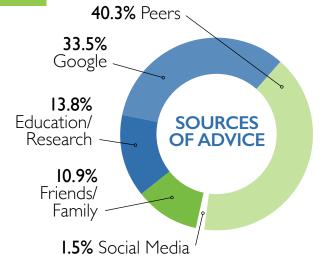
MOST CRITICAL SERVICES FOR BUSINESS SUCCESS:

27.3%

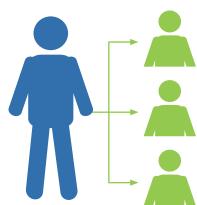
Marketing & Sales 27%

Finding Financial Assistance 25%

General
Operations



START-UPS: Funding Outside the Box



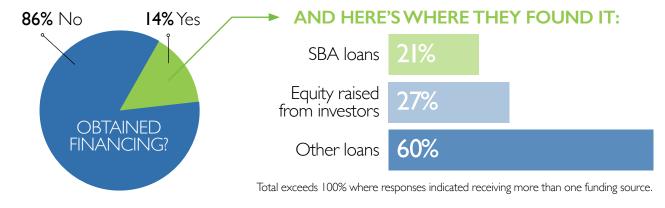
46% OF START-UPS HIRED, EACH CREATING, ON AVERAGE, WORK FOR 3 PEOPLE

3.2 Jobs

I Job Full-time positions

Full-time, part-time or independent contractor

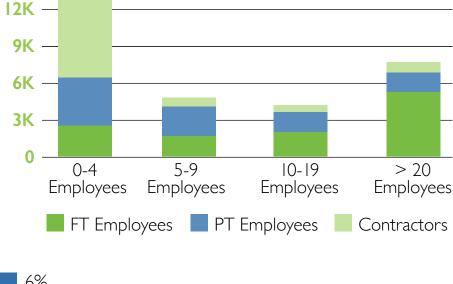
ONLY A SMALL PERCENTAGE OF START-UPS OBTAINED FINANCING

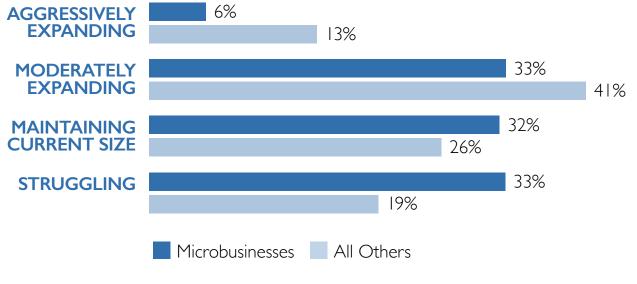


EXISTING BUSINESSES: Creating Jobs

MICRO-BUSINESSES: Businesses with 0-4 employees, not including the owner 65% Say they're struggling or stagnant AGGRESSIVELY EXPANDING

92% OF ALL BUSINESSES ARE MICROBUSINESSES, AND THEY CREATE THE MOST JOBS... BY FAR.





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Research Methodology: Pricewaterhouse Coopers conducted a census survey of all SCORE mentoring clients and 18,583 responded via telephone and web. Total client revenue, business creation, and job creation numbers were calculated via straight line extrapolation from the survey respondents to the total number of 2016 SCORE clients. This survey was made possible thanks to the generous support of Constant Contact.